



by firstchoicelighting®

CARE & CLEANING

August 2021



Elstead Lighting are committed to growing and enhancing their global brand reputation as a company synonymous with premium design and excellent product quality within the decorative lighting market.

They have a strong manufacturing heritage, originating from the village forge in Elstead, Surrey, where they officially became known as Elstead Lighting in 1969. Since then they have progressively built a reputation as being a quality manufacturer and distributor of decorative lighting to the UK and over 50 international markets. They use quality components and materials so that their products are built to last. They employ more than 20 staff in their Quality & Testing team to ensure that imported products are electrically safe and compliant. There are lots of hand crafted skills applied during the manufacturing process of their products and they monitor the quality to ensure they deliver consistent, good products.



BRANDS

We share the passion and love of great design with all of our customers, and wherever we are in the world, we find the same reaction and enthusiasm to great design. Often from historical influence, vintage and retro, regularly with style and flair, and always with attention to detail and quality, it is with these elements that products are crafted and created. Whether it is from an Elizabethan English country manor, a Venetian terraced villa or a 1920's Parisian town house, from original fittings, architectural features to sculptures and metalwork, we find influence from all around us.



Founded in 1922 and based in Cleveland, Ohio; Hinkley are on their 4th generation family ownership. The Hinkley collection has both a classic and contemporary feel to the product ranges, many represent what is classed as "transitional" styling, and are always made to the highest quality and design.



Based in Charleston, South Carolina, Quoizel was founded in 1930 and has since built a reputation for its diverse and unique product range, often engaging well known freelance designers to help with bringing fresh styles to the marketplace. Quoizel are well known for their use of natural materials and art glass, as used in their Tiffany Collectibles range, inspired by the great originator Louis Comfort Tiffany.



Cleveland, Ohio based and founded in 1938, Kichler are a large company held in high regard by their customers for the diversity of design and breadth of range. This includes some truly striking and often substantial pieces for grand interiors and exteriors of residential or hospitality establishments.



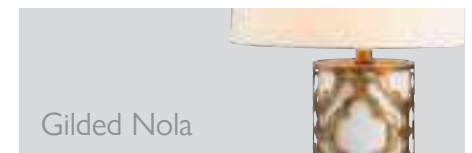
In 1955, Murray Feiss started his company offering a small assortment of porcelain figurine lamps topped with his mother's hand-sewn lampshades. Discerning consumers soon began to seek out the quality and unique nature of these designs. Now greatly expanded, Feiss continues to maintain the highest standards for materials and workmanship.



A beautiful collection of classical and art deco table lamps and floor lamps. Manufactured in New Jersey, these quality products are zinc cast bases with beautiful finishes and handmade shades all made in the USA.



Hailing from Baton Rouge, New Orleans; Flambeau offers one of the most unique and distinctive lighting collections in the marketplace. Working with specialist designers who model up their own original creations using distressed finishes of gold and silver leaf to create 21st century antiques. The Flambeau Collection brings to the market a style and look unrivalled in today's lighting industry.



As its name implies, the designs offered by Gilded Nola are inspired by the decorative elements of the city of New Orleans. World-famous for its abundance of unique architectural styles, which reflect the city's historical roots and its multicultural heritage, New Orleans offers a plethora of inspiration around every corner.

BUILT TO LAST MANUFACTURING INTEGRITY

Helped by over 200 skilled engineers and technicians in more than 15,000 square meters of facility, the vertically integrated manufacturing process is undertaken with superior quality as its primary focus. Starting from using the right raw materials, components and fasteners, the whole life cycle within the factory facility is driven to deliver the highest standards of quality for every item coming off the production line.



HIGH PRESSURE DIE CASTING

The products made from die-cast aluminium are cast in one of the most technically capable foundries in Europe. With four semi-robot operated die-casting machines, the ability to control casting quality is essential, resulting in the best possible final products.



HOT DIP GALVANISING

Many of the products are manufactured using high grade steel as the base material. These steel components are then galvanised by skilled technicians, operating a hot-dip galvanising plant for carefully controlled and consistent results. Galvanised steel based products are commonly chosen for coastal applications as they are capable of surviving in the harshest of climates.



POWDER COATING

Particularly with die-cast aluminium, it is essential for powder coating application to be done in a scientific and controlled way, otherwise the longevity of the coating is considerably reduced. Having used the best grade of raw material in the initial die-casting, a 9 stage paint process is then undertaken to give the best possible results. This includes temperature controlled cleaning, rinsing and chemical pre-treating before being coated with electrostatically applied powder paint. Products are then stoved at 180°C resulting in a robust and corrosion resistant final coating.





CARE & CLEANING

INSTALLATION, CARE & MAINTENANCE

When installing all outdoor lights it is recommended to lightly grease all threaded parts and screws / nuts to ensure that fittings can easily be disassembled for cleaning or lamp replacement.

When handling certain fittings / finishes such as polished copper they can easily finger mark, so it is recommended that bare hands on these surfaces is kept to a minimum.

Please retain receipt and installation instructions for future reference.

FINISHES

Many of the finishes used on our ranges are hand applied (patinated) and some small variations and irregularities in the finish are to be expected. This is part of the process of manufacture and, far from being a problem, it is an important part of the nature of hand made and hand finished items.

FINISH MAINTENANCE

Many of our fittings are supplied in a natural finish, i.e. Polished Copper un-lacquered and Teak wood. These fittings can naturally age over time or to maintain their original appearance, treatment is needed, such as oil for teak, beeswax for brass and light oil for Copper and Stainless Steel.

When handling finishes during maintenance, small marks may show which can be easily polished away if required. The alternative is to allow the material to age and weather naturally, which does no harm to the fitting.

Additionally, when installing cast aluminium fittings, a light coating of beeswax or oil can give the finish extended life, especially when in coastal areas.

See following page for care instructions regarding specific materials.

CARE & CLEANING

INSTALLATION, CARE & MAINTENANCE

Steel - powder coating	<p>Clean the product with a soft cloth dampened with warm soapy water removing any surface deposits and wipe dry.</p>
Steel - hot dip galvanization	<p>It is recommended that the unit is cleaned immediately after installation and regularly thereafter. Repeat the cleaning/maintenance process at least every 3 months or more frequently if possible.</p> <p>Marine locations and areas with high levels of industrial pollution – these locations are considered EXTREME ENVIRONMENTAL CONDITIONS, therefore cleaning/maintenance must be conducted, at a minimum, of at least once a month.</p>
Aluminium - powder coating	<p>Lubricate screws with grease before assembly. Repeat annually.</p>
Copper & wood elements	<p>Please be aware that some finishes will mature and age over time once exposed to the sun and the weather elements.</p> <p>Copper may acquire a natural patina and timber will weather and mature, this is expected, and part of the character and appeal of a Norlys product.</p> <p>Apply a thin coat of contact cleaner/protector/light oil with a soft cloth ensuring full coverage. Use a good quality wood oil to protect timber components.</p>
Stainless steel - INOX	<p>Stainless Steel, whilst very resistant to corrosion, requires regular maintenance and cleaning to preserve the high quality appearance. The steel surfaces should be cleaned with mineral oil and wiped dry.</p>

